SUS Questionnaire

Q1: I think that I would like to use this system frequently.

我会经常使用这个系统。

[ ] 1 Strongly Disagree / 非常不同意

[ ] 2

[ 🗸] 3 Neutral / 中立

[ ] 4

[ ] 5 Strongly Agree / 非常同意

Q2: I found the system unnecessarily complex.

我觉得系统太复杂了。

[ ] 1 Strongly Disagree / 非常不同意

[🗸 ] 2

[ ] 3 Neutral / 中立

[ ] 4

[ ] 5 Strongly Agree / 非常同意

Q3: I thought the system was easy to use.

我觉得这个系统容易使用。

[ ] 1 Strongly Disagree / 非常不同意

[ ] 2

[ ] 3 Neutral / 中立

[🗸 ] 4

[ ] 5 Strongly Agree / 非常同意

Q4: I think that I would need the support of a technical person to be able to use this system.

我觉得需要技术人员的支持才能使用这个系统。

[ ] 1 Strongly Disagree / 非常不同意

[ ] 2

[ ] 3 Neutral / 中立

[🗸 ] 4

[ ] 5 Strongly Agree / 非常同意

Q5: I found the various functions in this system were well integrated.

我觉得系统中的各种功能集成得很好。

[ ] 1 Strongly Disagree / 非常不同意

[ ] 2

[ ] 3 Neutral / 中立

[🗸 ] 4

[ ] 5 Strongly Agree / 非常同意

Q6: I thought there was too much inconsistency in this system.

我觉得这个系统有很多不一致的地方。

[ ] 1 Strongly Disagree / 非常不同意

[ 🗸] 2

[ ] 3 Neutral / 中立

[ ] 4

[ ] 5 Strongly Agree / 非常同意

Q7: I would imagine that most people would learn to use this system very quickly.

我觉得大多数人会很快学会使用这个系统。

[ ] 1 Strongly Disagree / 非常不同意

[ ] 2

[ ] 3 Neutral / 中立

[🗸 ] 4

[ ] 5 Strongly Agree / 非常同意

Q8: I found the system very cumbersome to use.

我觉得这个系统用起来很麻烦。

[ ] 1 Strongly Disagree / 非常不同意

[ ] 2

[🗸 ] 3 Neutral / 中立

[ ] 4

[ ] 5 Strongly Agree / 非常同意

Q9: I felt very confident using the system.

我对使用这个系统很有信心。

[ ] 1 Strongly Disagree / 非常不同意

[ ] 2

[ ] 3 Neutral / 中立

[ 🗸] 4

[ ] 5 Strongly Agree / 非常同意

Q10: I needed to learn a lot of things before I could get going with this system.

在开始使用这个系统之前，我需要学习很多东西。

[ ] 1 Strongly Disagree / 非常不同意

[ ] 2

[ ] 3 Neutral / 中立

[ 🗸] 4

[ ] 5 Strongly Agree / 非常同意

正向題：

第 1、3、5、7、9 題，將各題的分數減 1，得到每題的分數，例如第一題原始分數是 3 分，減 1 後是 2 分。

負向題：

第 2、4、6、8、10 題，用 5 減去每一題的分數，例如第二題是 4，5 減 4 等於 1，這題分數就是 1 分。

最後將所有題目分數加總乘以2.5，得到SUS總分（此分數非百分比）。